

Sacher employees are hygiene heroes!

Crystal clear, transparent – it's a truly clean business: At Sacher, we place great importance on our employees knowing how to achieve real hygiene. It's the only way we can guarantee your safety, after all! Internal training, ongoing updates, new measures and safety checks help us maintain standards of excellence. We make no secret of the fact that hygiene is important to us!

Take a look behind the scenes at Sacher. We'd like to show you what we all do for our safety:

- Each employee agrees to implement and maintain all hygiene measures. From the very first day, they follow an extensive training course.
- Sacher's school of excellence constantly offers new and interesting courses on safety, health and hygiene. Many of these are mandatory – especially those concerned with your safety.
- All employees will have completed a certified health and safety e-learning course by mid-June 2020 at the latest.
- Employees whose work doesn't require direct contact with guests are free to work from home.
- There are regular intensive training courses on the correct use and handling of disinfectants.
- Wherever possible, our staff maintain a safety distance of 1.5 meters from our guests and among themselves.
- Each employee wears a face mask or visor at all times and changes this protection at least every 3 to 4 hours.
- At Sacher, we are proud of our employees, who speak over thirty-four languages altogether. To ensure that each one of them is well informed, the most important hygiene information is presented in different languages.
- Behind the scenes, our employees receive additional hygiene information via our internal communication platform. Contents are presented in an entertaining way that's been designed by the employees themselves – it ensures that what they've been taught stays fresh in their minds. Each week there's a different focus, like "washing your hands properly" or "social distancing in action".



Hotel Sacher

Assuredly virus-free – this is how we keep the hotel completely clean:

- In May 2020, all our **hygiene plans** were overhauled in collaboration with our hygiene partners Ecolab und Diversey.
- All our **disinfection products** are state-of-the-art and **virucidal**.
- In our laundries, **thermal disinfection processes** that are effective against Sars-Cov-2 are applied – within the legal limits, of course. Additionally, Sacher has specific hygiene rinse agents that help guarantee the highest level of safety when it comes to our in-house washing machines.
- **Room facilities are as comfortable as ever**, but now include individually wrapped amenities. We have removed decorative cushions, day blankets and journals from the rooms for safety reasons.
- Special hygiene kits are available from the concierge; please ask for a face mask, a disinfectant bottle or individually wrapped disinfectant wipes. Gloves are also available on request.

