



SACHER

A very warm welcome to Sacher! Together we'll stay safe and healthy! This is how:

- At Sacher, your safety has always been the top priority – and now it's more important to us than ever before! **Our hygiene standards currently exceed the requirements** of the Austrian Chamber of Commerce. The Sacher Hotels are certified with the GBAC Star™ seal of approval – <https://gbac.issa.com/>.
- Come on in! **Have you been vaccinated or recovered?** Then we are delighted to welcome you back and to see your **valid proof when you enter** a Sacher establishment!

According to the regulation of the Austrian Federal Government, the following proofs are accepted:

- **Vaccination: Proof** can be provided by means of a **vaccination certificate, vaccination card or printout.**

Proof of vaccination against COVID-19 with a centrally licensed vaccine may involve:

- a) **First and second vaccination dose**, whereby the second dose must not date back more than 270 days, and at least 14 days must have elapsed between the first and second vaccination dose or
 - b) Single vaccination, **valid from the 22nd day after vaccination** in the case of vaccines for which **only one vaccination is scheduled**, whereby this must not date back more than 270 days, or
 - c) Vaccination, where there was a positive molecular biology test for SARS-CoV-2 at least 21 days prior to vaccination and proof of the presence of antibodies, whereby vaccination must not date back more than 270 days, or
 - d) further vaccination, whereby this must not be more than 270 days ago and at least 120 days must have elapsed between this and a vaccination within the meaning of lit. a, b or c.
 - e) The vaccination proof is valid a maximum of 9 months after the second vaccination dose or further vaccination dose.
- **Recovery: a certificate of recovery** that the patient has survived infection with SARS-CoV-2 in the past 180 days or a **medical confirmation** of infection with SARS-CoV-2 that has been survived in the past 180 days, verified by molecular biology.
 - Children under the age of 12 are exempt from providing proof. Proof is required from the age of 12.
(Exception Vienna: from the age of 6, a PCR test (valid for 72 hours) must be presented. For children from 6-11 years of age, the "Ninja Pass" is accepted as proof of entry)
 - The "Ninja Pass" (Austrian school test as an entry test) is accepted for young people aged 12 to 15.
(Exception Vienna: a PCR test that is no longer than 48 hours old must be presented)
 - Further details for Teenager (12 or over and born on or after 1 September 2006) who are not fully vaccinated or have not recovered from Covid-19 you may find under following [Link](#) and also the details about the so called "[Holiday Ninja Pass](#)".
 - Evidence must be provided in Latin script, either in German or English, or alternatively, in the form of a certificate pursuant to § 4b para. 1 of the Epidemic Act 1950 (Austrian Epidemic Act), Federal Law Gazette No 186/1950.



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- An **FFP2 mask must be worn** in all public areas in enclosed spaces. Children under the age of 6 do not have to wear a mask. Children between the ages of 6 and 14 are required to wear a close-fitting protective mask which covers mouth and nose, but this does not have to be an FFP2 mask.
- **Restaurants, cafés, bars** have a **curfew** at **10.00 PM** in Austria.
- Where possible, our staff will maintain a **safe distance** from you and other guests. Please take care of others, too!
- When may we expect you? If you're planning a visit to one of our restaurants, **please reserve a table in advance** so that we can guarantee you an enjoyable visit.
- There is currently a **registration requirement** for contact tracing at **all Sacher establishments**. For this we'll need your first and last name, phone number and email address, as well as the date, time and table number. You can register **quickly and easily using the QR code provided at your table**. Your data is automatically deleted after 28 days.
- The concierge can provide you with everything you need for your health and safety – from face masks to disinfectant and disposable gloves.
- Hand sanitizing made easy! **Dispensers with hand sanitizer** are freely available. In addition, every employee is happy to provide you with a hand sanitizer!
- Are you in a hurry? We offer an **extra fast check-in and checkout** to make sure that there are **no clusters of people** in the reception area.
- May we escort you to your room? You can open your room door either with your **freshly disinfected keys** or **contactlessly via the SacherApp**. Please don't be surprised if we follow you in the **next lift** – it's to safeguard your health. We will only enter your room at your request and wear gloves when we touch your luggage.
- Speaking of your room, you'll still find **all the comforts** you've come to expect from Sacher. But **we've removed loose items** that would normally be left in a room after a guest's departure, e.g. bedspreads and decorative pillows. If there's anything you need, please let us know!
- "How do I keep my guests safe?" – Each **member of staff is familiar with the general hygiene standards** and very well trained!
- Do you need confirmation of health before departure? You can do a PCR rapid test or antigen rapid test in-house or at our partner nearby.
- Please pay your bill preferably by **debit or credit card**.
- For further details on current COVID-19 measures in Austria as well as information on entering the country please visit the following link: <https://www.austria.info/en/service-and-facts/coronavirus-information>

We are delighted to have you with us again!

Your Sacher family