

A very warm welcome to Sacher!

Together we'll stay safe and healthy! This is how:

- At Sacher, your safety has always been the top priority – and now it's more important to us than ever before! **Our hygiene standards currently exceed the requirements** of the Austrian Chamber of Commerce. The Sacher Hotels are certified with the GBAC Star™ seal of approval – <https://gbac.issa.com/>.
- Come on in! **Have you been tested, vaccinated, or have recovered?**
Then we are delighted to welcome you back and to see your **valid proof when you enter** a Sacher establishment!

According to the regulation of the Austrian Federal Government **the following proofs are accepted:**

- **Negative PCR test** (valid 72h from date of issue)
 - **Negative antigen test from a testing station, pharmacy, etc.** (valid 24h from date of issue)
 - **Antigen test for self-testing (digital)**, which is recorded in an official data processing system (valid 24h from date of issue)
 - For children, **school tests** are valid as **entry tests** (coronavirus test pass) according to § 4 (1) of the Austrian COVID-19-School Ordinance 2021/22 (C-SchVO 2021/22), Federal Law Gazette II No. 374/2021
 - Additionally, **on-site tests** are offered by an external partner.
- **Vaccination: Proof** can be provided by means of a **vaccination certificate, vaccination card or printout.**
Proof of vaccination against COVID-19 with a centrally licensed vaccine may involve:
 - a) **First and second vaccination dose**, whereby the second dose must not date back more than 360 days, or
 - b) Single vaccination, **valid from the 22nd day after vaccination** in the case of vaccines for which **only one vaccination is scheduled**, whereby this must not date back more than 270 days, or
 - c) Vaccination, where there was a positive molecular biology test for SARS-CoV-2 at least 21 days prior to vaccination and proof of the presence of antibodies, whereby vaccination must not date back more than 360 days, or
 - d) further vaccination, whereby this must not be more than 360 days ago and at least 120 days must have elapsed between this and a vaccination within the meaning of lit. a, b or c.
 - **Recovery:** a **certificate of recovery** that the patient has survived infection with SARS-CoV-2 in the past 180 days or a **medical confirmation** of infection with SARS-CoV-2 that has been survived in the past 180 days, verified by molecular biology.
 - **Evidence of neutralizing antibodies** not more than 90 days old, or **notice of isolation** if issued for a person shown to be infected with SARS-CoV-2 in the 180 days prior to the scheduled testing.
 - An **antibody test certificate**, which must not be older than 90 days.
 - Children under the age of 12 are exempt from providing proof. Proof is required from the age of 12.
 - Evidence must be provided in Latin script, either in German or English, or alternatively, in the form of a certificate pursuant to § 4b para. 1 of the Epidemic Act 1950 (Austrian Epidemic Act), Federal Law Gazette No 186/1950.



Hotel Sacher

- It is **compulsory to wear an FFP2 face mask** in the Sacher Coniseries in Salzburg and Vienna, as well as in the Sacher Shop in Graz and when picking up products from Café Sacher Innsbruck. Children under the age of 6 do not have to wear a mask. Children between the ages of 6 and 14 are required to wear a close-fitting protective mask which covers mouth and nose, but this does not have to be an FFP2 mask.
- Where possible, our staff will maintain a **safe distance** from you and other guests. Please take care of others, too!
- When may we expect you? If you're planning a visit to one of our restaurants, **please reserve a table in advance** so that we can guarantee you an enjoyable visit.
- There is currently a **registration requirement** for contact tracing at **all Sacher establishments**. For this we'll need your first and last name, phone number and email address, as well as the date, time and table number. You can register **quickly and easily using the QR code provided at your table**. Your data is automatically deleted after 28 days.
- The concierge can provide you with everything you need for your health and safety – from face masks to disinfectant and disposable gloves.
- Hand sanitizing made easy! **Dispensers with hand sanitizer** are freely available. In addition, every employee is happy to provide you with a hand sanitizer!
- Are you in a hurry? We offer an **extra fast check-in and checkout** to make sure that there are **no clusters of people** in the reception area.
- May we escort you to your room? You can open your room door either with your **freshly disinfected keys** or **contactlessly via the SacherApp**. Please don't be surprised if we follow you in the **next lift** – it's to safeguard your health. We will only enter your room at your request and wear gloves when we touch your luggage.
- Speaking of your room, you'll still find **all the comforts** you've come to expect from Sacher. But **we've removed loose items** that would normally be left in a room after a guest's departure, e.g. bedspreads and decorative pillows. If there's anything you need, please let us know!
- "How do I keep my guests safe?" – Each **member of staff is familiar with the general hygiene standards** and very well trained!
- Do you need confirmation of health before departure? You can do a PCR rapid test or antigen rapid test in-house or at our partner nearby.
- Please pay your bill preferably by **debit or credit card**.
- For further details on current COVID-19 measures in Austria as well as information on entering the country please visit the following link: <https://www.austria.info/de/service-und-fakten/coronavirus-situation-in-oesterreich>

We are delighted to have you with us again!

Your Sacher family

