

Sacher employees are hygiene heroes!

Crystal clear, transparent – it's a truly clean business: At Sacher, we place great importance on our employees knowing how to achieve real hygiene. It's the only way we can guarantee your safety, after all! Internal training, ongoing updates, new measures and safety checks help us maintain standards of excellence. We make no secret of the fact that hygiene is important to us!

Take a look behind the scenes at Sacher. We'd like to show you what we all do for our safety:

- In accordance with the COVID-19 regulations of the Austrian Federal Government, every employee takes a PCR test or rapid antigen test at regular intervals.
- Each employee agrees to implement and maintain all hygiene measures. Our employees complete new hygiene training courses on a regular basis.
- Their temperature is taken every day as they start their duties. If anyone has a raised temperature, they go back home!
- All employees have completed a certified Safety & Hygiene eLearning course.
- Employees whose work doesn't require direct contact with guests are free to work from home.
- There are regular intensive training courses on the correct use and handling of disinfectants.
- Wherever possible, our employees maintain a safe distance from our guests. and among themselves.
- At Sacher, we are proud of our employees, who speak over 34 languages. To ensure that each one of them is well informed, the most important hygiene information is presented in different languages.
- Behind the scenes, our employees receive new hygiene information on a regular basis via text message through an internal communication platform. For us, this means "Sacher, for safety's sake." Contents are presented in an entertaining way that's been designed by the employees themselves – it ensures that what they've been taught stays fresh in their minds. Each week there's a different focus, like "washing your hands properly" or "social distancing in action".



Hotel Sacher

Assuredly virus-free – this is how we keep the hotel completely clean:

- All our **hygiene plans** have been updated together with our hygiene partners Ecolab and Diversey.
- All our **disinfection products** are state-of-the-art and **virucidal**.
- Within the legal requirements, our laundries work with **thermal disinfection processes** that are effective against SARS-CoV-2. Additionally, Sacher has specific hygiene rinse agents that help guarantee the highest level of safety when it comes to our in-house washing machines.
- Our **room facilities remain as comfortable as ever**. We have removed decorative cushions, day blankets and journals from the rooms for safety reasons.
- The concierge can provide you with everything you need for your safety, from face masks to disinfectants and gloves.

